GASTROMAT\ON

The Future of Hospitality

Digitalisation, robotics and AI – from a single source, for restaurant chains and hotels.



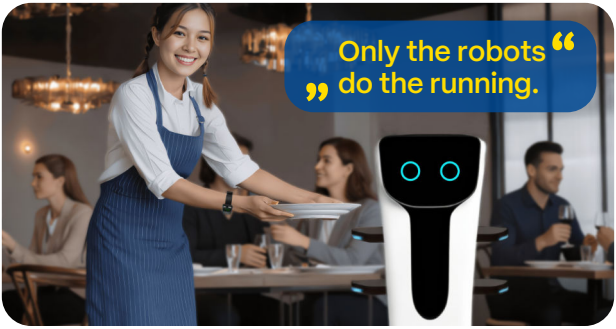
Up to 50 % lower service staffing costs. With even better guest service.

Become a pilot partner – all details on the back

Service

Assisted Table Service

Friendly Robot Concept



Our service robots handle the journeys: kitchen to table, bar to table, table to dishwashing. This lets your team focus on what people do best – providing friendly service to guests. Each delivery is announced by pager or smartwatch, including the table number.

- Any number of robots, coordinated and interoperable (different manufacturers possible)
- Collaboration with human service staff via pager or smartwatch
- Together with the other modules: up to 50 % lower service staffing costs
- Recommended: approx. 80 or more indoor guest seats

The benefits:
More time for guests – robots handle the journeys. Up to 50 % lower service staffing costs.

Website

WebsitePlus

The digital hospitality hub



One site for menus, reservations and events. Guests no longer need to switch between three systems – everything runs through one online presence in your design.

- AI-supported online reservations – more guests, fewer no-shows
- AI telephone reservations (optional) – never miss another call
- Digital menu with integrated ordering and payment functions
- Event forms for your own events and customer events
- Directly connected to the Gastromation middleware

The benefits:
One site instead of three systems – guests can find menus, reservations and events all in one place.

Reception

Reception and Escort

Reception Desk and Guest Escort



The reservation is already there. The reception app shows the floor plan, available table and booking – walk-in guests need just one tap. If desired, Ketty the robot escorts guests to their table and presents daily specials en route.

- Links to online and telephone reservations – table number and floor plan included
- One-touch table selection for guests without a reservation
- Robot escort to the table – with show appeal and marketing benefits
- Noticeably reduces service staff workload: up to 15 % time savings in service

The benefits:
Guests are expected right away – and your service team saves up to 15 % time in day-to-day operations.

Table

Table System

Order · Pay · Service Call



No waiting at the till, no waiting for the bill. Guests order and pay at the table whenever they wish. And when human assistance is needed, one button calls a service team member – with the table number.

- Digital menu in your corporate identity
- Order and reorder without waiting for service staff
- Contactless payment directly at the table
- Service call with table number via pager or smartwatch
- Reserved / available display – visible to guests at the table

The benefits:
Even when the restaurant is full, guests can pay in minutes – and your team stays in control.

Become a Pilot Partner.

Together with a restaurant chain, we are testing service robots, digital table systems and reception solutions in day-to-day operations – not in the lab, but in real-world conditions.

What we offer:
For the duration of the pilot project – about one year – we provide hardware and software and support you with advice and technical assistance.

What you bring:
An operating business – ideally with approx. 80 or more indoor guest seats, for example during refurbishment or a new opening – and a willingness to test with us and openly say what does not fit.

Contact

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All modules run via the Gastromation middleware – integrated with solutions from our partners aleno, Alpha11 and App2get.